

TERMS AND CONDITIONS

INFORMATION FOR BOOKING

- A. All payments are non-transferable and non-refundable and cannot be used for any other goods or services.
- B. The final payment is due by 16th November, as specified in the booking acknowledgement. Non-payment may result in your booking being cancelled.
- C. Any adjustments must be confirmed in writing and subject to the approval by the venue.
- D. Additional places are subject to availability.
- E. Food pre-orders must be returned by 21st November. Any dietary requirements must also be stated so that alternative dishes can be prepared.
- F. Where children's prices are stated, children must be under 12. Children over 12 will be charged as per the adult price.

CANCELLATION BY THE VENUE

- A. In the event that the venue has to cancel any event or package, an alternative date or venue will be offered or a full refund given.
- B. The venue reserves the right to alter any content, menus or prices in the brochure should circumstances demand.

TABLE & SEATING PLANS FOR ALL EVENTS

- A. Our tables seat 10s/12s. Parties may be combined with others to make up a complete table.
- B. Tables will be indicated by party name on the night.
- C. Christmas events take place in the Great Hall, Cavendish Suite and Oscar's.
- D. Management reserves the right to move your party to another suitable room within the Hotel if deemed necessary.
- E. Party Nights will take place once we have reached minimum numbers. If minimum numbers are not reached, the night will continue to take place without a DJ. Festive music will be provided through our in-house sound system.
- F. We cannot guarantee specific tables for any event

